

## Accessibility Information

This document contains information regarding how people with visual, hearing, cognitive and motor disabilities and special needs can approach the digital product offerings at <https://www.rgmania.com/it/>

### Site owner

The owner of the site is the company RG Commerciale S.r.l., having its registered office in Via Gaetano Modonesi, 8 - 29122 Piacenza (PC) (VAT No.: 01598960332)

An accessibility contact person has been appointed in the person of Raffaella Bolchi.

### Applicable requirements

The accessibility requirements for products and services are described in Legislative Decree No. 82/2022, which transposed EU Directive No. 2019/882.

Services are considered accessible if they can be provided and information that can be enjoyed without discrimination even by those who, due to disabilities, require assistive technologies or special configurations.

We are committed to making the website accessible and inclusive, ensuring that our website is accessible for all. To this end, we comply with the Web Content Accessibility Guidelines (WCAG) version 2.1, achieving compliance level AA, so that our services can be used by everyone.

Specifically, these Guidelines are based on 4 fundamental principles:

- *Perceivability*

We strive to ensure that all information images have alt text so that they can be read aloud by screen readers. In designing our user interfaces, we pay attention to sufficient color contrasts to enhance readability. Information and controls are presented in a way that can be perceived by the user.

- *Usability*

Our interactive elements, such as forms and navigation menus, are almost entirely keyboard usable.

- *Understandability*

We use clear language to describe our products and on our service pages. Our navigation is structured clearly and intuitively.

- *Robustness*

The site is developed primarily with standardized, accessibility-optimized and tested components. During the development process we use testing criteria derived from WCAG guidelines to ensure compatibility with different browsers and assistive technologies. We regularly test the site to ensure operability and comprehensibility of all functions.

## **Service Description.**

The service was created using the following technologies:

- HTML 5
  - CSS 3
  - JavaScript technology
  - PHP
  - CMS Used: Prestashop
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- To purchase a product on the site, you must create and log in to your personal account or, alternatively, make purchases in "guest" mode.
  - It is possible to search for products using the search bar or by browsing through the available categories.
  - Each product is described with text, images and videos; alternative and suggested items are also present on the product pages.
  - If you wish to purchase a product, you can add it to your shopping cart or save it to your wish list for future purchase.
  - During the purchase process, you can check and edit the products placed in your shopping cart.
  - To complete the order, you must select a payment method and enter the delivery address.
  - After purchase, in the user's account (if registered) you can review the order status, view open and completed orders, and access related invoices.
  - If the product you received does not meet your expectations, you can make a return.
  - To initiate the return procedure (return procedure instructions).
  - The system will provide all the necessary instructions to successfully complete the return.

## **Compliance Status.**

This policy is current as of 07/22/2025.

The site has undergone preliminary technical analysis through automated tools and internal manual testing, and is currently fully compliant with the accessibility requirements of WCAG 2.1, Level AA.

The site owner has initiated and concluded a structured process of accessibility review and adaptation ("remediation"), with the support of specialized partners. The upgrade works have already been planned and entrusted to Polimeni.Legal and Tembo S.r.l. with the operational coordination of our internal digital area.

The intervention plan includes a complete audit of the site, periodic review of the templates, correction of the main blocks to access and systematic adoption of WCAG 2.1 AA criteria.

As required by the regulations, the site owner has activated, with the aforementioned technical and legal partners, a system of continuous accessibility monitoring, which includes periodic

external audits and technical reviews at each significant release. This path testifies to the company's commitment to ensuring the progressive adaptation of its digital offerings, in accordance with the principles of inclusiveness and non-discrimination.

### **Assessment tool and accessibility percentage**

The analyses were initiated through the use of code scanning and navigation simulation tools. The percentage of accessibility achieved is 100%.

### **Description of how the service meets relevant accessibility requirements**

Currently, the service meets the accessibility requirements of Legislative Decree 82/2022 to a significant degree, particularly with regard to:

- the keyboard navigability of most of the essential functionalities (search, product selection, shopping cart, account);
- the presence of descriptive alternative text for many product images and functional icons;
- the use of consistent semantic structures in the HTML code and the adoption of standard components compatible with assistive technologies;
- a hierarchical and linear content structure designed for simplified reading by screen readers;
- the progressive uniformity of color contrast and font size, aimed at improving readability;
- the partial adoption of WCAG 2.1 principles (level AA), with focus on perceivability, operability and understandability.
- Some requirements still appear to be in the process of implementation, particularly those related to:
  - the replicability of the user experience on mobile devices;
  - The technical validation of interactive forms, especially in the authentication and payment processes;
  - full usability via screen reader of promotional sections and advanced search filters.

To address these needs, a technical remediation process was initiated and concluded, entrusted to a multidisciplinary team consisting of frontend developers, external accessibility specialists and digital content reviewers. The work includes aligning the code with the specifications of the harmonized standard EN 301 549 and WCAG 2.1 level AA, consistent with the provisions of Article 12 of the decree.

The site will be monitored periodically, including with the support of external audits, to ensure full compliance with applicable requirements and continuous improvement of the access experience for all people, with or without disabilities.

### **Exemptions for disproportionate burden**

To date, no disproportionate burden exemptions have been invoked or identified under Article 13 of Legislative Decree 82/2022.

However, there are also tools and software on the site that may not be accessible and that have neither been developed nor under the control of the site owner.

**Reporting obstacles and barriers to content and services**

Any reports or access difficulties can be sent to the following email address:[info@rgmania.com](mailto:info@rgmania.com) or through the contact form available on the site. All communications are analyzed and handled promptly, and are a useful contribution to improving the digital access experience.

**Responsible Supervisor**

If an accessibility problem is encountered that prevents you from accessing the content or functionality of the website, you can report it and, if no response is received you have the right to submit your request to AGID at [www.agid.it](http://www.agid.it)

*This policy was prepared by [Polimeni.Legal](#)*